Dilemmas and Wisdom in the ICT Society
Memories and Learning

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Abstract

The main content of her talk can be summarized in some headlines:

- Organizational Design and Management (ODAM) some reflections from 1994
- Theory on ICT Society and Human Beings – the Convergence theory
- About Stress
- Towards Wisdom in the ICT society

Some Comments

The International Conference on Organizational Design and Management (ODAM) that took place in Stockholm in 1994 – some memories and reflections. Gunilla was asked to serve as general chair and organizer of that conference. She gave it the subtitle "Development, Introduction, and Use of New Technology. Challenges for Human Organization and Human Resource Development in a Changing world". More than 400 people from most part of the world participated and there was 28 sessions, published in a book by North-Holland, that had to be printed and included in the conference bags. It was before the time when it became possible to use internet for communication at an international conference - fax was the communication tool. Gunilla summarized the great success but also the dilemma in this early event.

Gunilla presented her *theory on ICT, Society and Human Beings - The Convergence Theory* and illustrated it with focus on "Organizing, Designing and Managing" according to the topic of the dilemma conference. The convergence model synthesizes the framework in her research on Social and Psychological Life environment and computerization that has its roots back in the 1970th and research during *various phases of the history* of computerization/digitalization. The illustration of the model that she described focused on SPEED how the convergences occur with an accelerated process.

Gunilla presented a short summary of the main changes, opportunities as well as risks, in work life and private life that are related to the use of ICT. She then focused on analyses of *Stress in people´s life*. Finally she summarized some of the

content of her latest book "The Good Information and Communication Society - from Theory to Actions". One chapter is entitled "In search of wisdom in the ICT society" where she analysis various definitions of wisdom and the process of crafting wisdom. She pointed out that dilemmas and wisdom are related. Handling and walking through dilemmas hopefully lead to wisdom. To face dilemmas personal networking, human development and structures are keys.

Key words: Convergence Model, Wisdom, Stress, Good ICT Society, Design and Management.

References

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