

RESOURCE-CENTRIC BUSINESS CONTINUITY AND RESILIENCY PLANNING

Taro KANNO¹

Chie ISHIDA²

Takayuki KANESAKA, Risa OKADA, Takashi KAWAZOE³

Kazuaki TAE⁴

Jun SATO⁵

¹⁾ The University of Tokyo, Japan

²⁾ Japan Red Cross College of Nursing, Japan

³⁾ Carepro Inc., Japan

⁴⁾ LE.O.VE Inc., Japan

⁵⁾ Tokyo Health Care University, Japan

Abstract

This paper presents a new framework for simple design and evaluation of business continuity and resilience plan (BCP) for medical institutions based on the categories of resources required for business continuity and the three phases of emergency response: preparedness, response, and recovery. Considering home-visit nursing stations as a use case study, this work also presents the manner in which the proposed framework can be used for the design and evaluation of BCPs.

Keywords: Business continuity and resilience plan (BCP), Resource-centric framework, Medical institutions